



International Society of Service Innovation Professionals
Q2 2016 Board of Directors Meeting Minutes
July 27, 2016

Board Members:

Present: Haluk Demirkan, Ralph Badinelli, Sunil Kripalani

Not Present: Charlie Bess, Kazuo Iwano, Jim Spohrer

Quorum present? No, but there was no Board Vote during this meeting

Others Present:

Yassi Moghaddam (ISSIP Executive Director)

DJ Christman

Heather Yurko

Larry Hiner

Christoph Heitz

Prashant Tyagi (GE)

3 other unknown users on the call

Presentation material & Webex recordings are found on the ISSIP website under Events/ Board of Director Meetings/Q2 2016 – July 27, 2016, here:

<http://www.issip.org/2401-2/>

Duration: ~56 min

The following agenda was covered:

- Opening, and welcome - Yassi Moghaddam
- Welcome New GE/Prashant Tyagi - Sunil Kripalani

- ISSIP IoT/Data Analytics SIG - Prashant Tyagi
- 2017 VP Nominations/Election - Ammar Rayes
- Service Innovation Framework SIG and the Cisco Incubation Program – DJ Christman
- Other SIG updates– Casimer DeCusatis, Daniela Sangiorgi, Haluk Demirkan (HD)
- Other Events – HD
- Chapters update – Niels Feldman/Christoph Heitz
- Content Strategy – YM, Larry Hiner
- Operations - YM
- Open Discussion: Ask of the Board

On the SIF SIG+Cisco Incubation Program Sunil's said that the program is very powerful. He suggested that we obtain some quotes from those who participated in the program (DJ Christman is working on it).

Assessment of the Meeting:

- Meeting started at 12:03 pm PDT.
- Meeting adjourned at 12:59 p.m. PDT.
- Minutes submitted by Executive Director, Yassi Moghaddam, and confirmed by the ISSIP Secretary, Jim Spohrer.