



International Society of Service Innovation Professionals
Q3 2016 Board of Directors Meeting Minutes
October 26, 2016

Board Members:

Present: Ralph Badinelli, Jim Spohrer, Prashant Tyagi

Not Present: Haluk Demirkan, Kazuo Iwano, Sunil Kripalani

Quorum present? No, but there was no Board Vote during this meeting

Others Present:

Yassi Moghaddam (ISSIP Executive Director)

DJ Christman (Cisco)

Heather Yurko (Cisco)

Nick Ragouzis (Enosis)

1 other unknown users on the call

Clara Basano (U of Salerno)

Debasis Bera (Samsung)

Presentation material & Webex recordings are found on the ISSIP website under Events/ Board of Director Meetings/Q3 2016 – October 26, 2016, here:

<http://www.issip.org/2401-2/>

Duration: ~60 min

The following agenda was covered:

- Opening, and welcome – Yassi Moghaddam

- Board Changes, and Welcome new BOD members- Ralph Badinelli, ISSIP President Elect
- 2017 VP Election Results, RB
- Events – Haluk Demirkan, U. of Washington
- ISSIP NSF workshop, YM
- ISSIP IoT/Data Analytics SIG - Prashant Tyagi, GE
- Other SIG & Chapter updates– Heather Yurko, Casimer DeCusatis, Daniela Sangiorgi, Haluk Demirkan (HD)
- Operations – YM
- BOD approvals - YM
- Open Discussion: Ask of the Board

During the Q & A, Nick Ragouzi made the point of wanting this meeting to be more of dialogue. Yassi, Jim, Ralph, and Prashant all indicated that these meetings are designed to provide the Board of ISSIP status of all ISSIP activities. So, by design they are more informational, less conversational.

It was suggested:

- 1) Seek input from all ISSIP members for the quarterly meeting agenda
- 2) Use other ISSIP calls for dialogue about a specific topic
- 3) Send email to any of the ISSIP BOD or leadership team members (info@issip.org).
- 4)

Assessment of the Meeting:

- Meeting started at 12:06 pm PDT.
- Meeting adjourned at 01:07 p.m. PDT.
- Minutes submitted by Executive Director, Yassi Moghaddam, and confirmed by the ISSIP Secretary, Jim Spohrer.