



**International Society of Service Innovation Professionals
Annual (Q4) 2016 Board of Directors Meeting Minutes
January 25, 2017**

Board Members:

Present: Ralph Badinelli, Jim Spohrer, Prashant Tyagi, Haluk Demirkan,

Not Present: Sunil Kripalani

Quorum present? Yes

Others Present:

Yassi Moghaddam (ISSIP Executive Director)

DJ Christman (Cisco)

Heather Yurko (Cisco)

2 other unknown users on the call

Ammar Rayes (Cisco)

Debasis Bera (Samsung)

Dianne Fodell (IBM)

Christoph Heitz

Miral Pal

Samuel Lopez

Gerhard Gudergan

Doug Morse

Rama Akkiraju

**Presentation material & Webex recordings are found on the ISSIP website under
Events/ Board of Director Meetings/Q3 2016 – October 26, 2016,
here:**

<http://www.issip.org/2401-2/>

Duration: ~40 min

The following agenda was covered:

- Opening, and welcome –Jim Spohrer
- Honoring ISSIP President 2016, Welcoming ISSIP President/VP 2017 - (same as above)
- ISSIP 2017 Goals and Objective - Ralph Badinelli ISSIP 2017 President
- ISSIP Strategy Council – Heather Yurko
- JST-ISSIP Discovery Summit – Yassi Moghaddam
- ISSIP-NSF Workshop – YM
- ISSIP @ HICSS 50 – Haluk Demirkan (HD)
- ISSIP Awards – HD
- Other Events - HD
- Knowledge Co-creation (Publications) - HD
- SIGS Chapter & COI Activities 2016- YM
- Ambassadors activities 2016 YM
- Volunteers Recognitions- YM
- Operations - YM
- Ask of the Board and Open Discussions

During the Q & A, Rama made the comment that the Strategy Council is working on other items and will report in the future.

Assessment of the Meeting:

- Meeting started at 12:04pm PDT.
- Meeting adjourned at 012:40 p.m. PDT.
- Minutes submitted by Executive Director, Yassi Moghaddam, and confirmed by the ISSIP Secretary, Jim Spohrer.