



International Society of Service Innovation Professionals
Q1 2017 Board of Directors Meeting Minutes
April, 2017

Board Members:

Present: Ralph Badinelli (ISSIP President), Sunil Kripalani, Prashant Tyagi,

Not Present: Haluk Demirkan, Kazuo Iwano, Ammar Rayes (Heather Yurko represented) Jim Spohrer (Rama Akkiraju represented)

Quorum present? Yes

Others Present:

Yassi Moghaddam (ISSIP Executive Director)

DJ Christman

Heather Yurko

Prashant Tyagi

Conrad Tucker

Leslie Tom

Dianne Fodell

Rama Akkiraju

Jeff Welser

2 other unknown users on the call

Presentation material & Webex recordings are found on the ISSIP website under Events/ Board of Director Meetings/Q2 2017 – April 26, 2017, here:

<http://www.issip.org/2401-2/>

Duration: ~45 min

The following agenda was covered:

- ❑ Opening, welcome, Highlights – Ralph Badinelli, ISSIP President
- ❑ ISSIP Strategy Council Update – Heather Yurko
- ❑ ISSIP-NSF Workshop – Yassi Moghaddam
- ❑ ISSIP Wins The EPDA – DJ Christman
- ❑ ISSIP Technology Radar – Sunil Kripalani
- ❑ Events – Haluk Demirkan (HD)
- ❑ Knowledge Co-creation (Publications) – HD
- ❑ SIGs, Chapters, Ambassadors update – YM
- ❑ Other Volunteers Recognitions - YM
- ❑ Operations - YM
- ❑ Open Discussion: Ask of the Board

Conrad Tucker indicated that he is interested in learning more about Tech Radar – Yassi to connect Conrad and Sunil

Sunil is interested in learning more about the Cognitive Institute SIG – Yassi to connect Sunil and Dianne.

Leslie indicated that Service Design SIG is recruiting other members and corporate collaborators. Heather is interested in getting connected to Leslie – Yassi to connect Leslie and Heather.

Assessment of the Meeting:

- Meeting started at 12:05 pm PDT.
- Meeting adjourned at 12:50 p.m. PDT.
- Minutes submitted by Executive Director, Yassi Moghaddam, and confirmed by the ISSIP Secretary, Jim Spohrer.