



**International Society of Service Innovation Professionals
Q2 2017 Board of Directors Meeting Minutes
April, 2017**

Board Members:

Present: Ralph Badinelli (ISSIP President), Sunil Kripalani, Ammar Rayes, Jim Spohrer, Haluk Demirkan

Not Present: Prashant Tyagi

Quorum present? Yes

Others Present:

Yassi Moghaddam (ISSIP Executive Director)
DJ Christman
Heather Yurko
Conrad Tucker
Leslie Tom
Rama Akkiraju
Tarun Sainani
Patrick Kane (Cyprus)
One un-identified caller

Presentation material & Webex recordings are found on the ISSIP website under Events/ Board of Director Meetings/Q2 2017 – July 26, 2017, here:

<http://www.issip.org/2401-2/>

Duration: ~40 min

The following agenda was covered:

- Opening, welcome, Highlights – Ralph Badinelli, ISSIP President

- ❑ ISSIP Excellence in Service Innovation Award - RB
- ❑ ISSIP Strategy Council Update – Heather Yurko
- ❑ Welcome ISSIP Editor-In-Chief – Yassi Moghaddam
- ❑ ISSIP Education Program & Cisco HackIT – YM & DJ Christman
- ❑ Discovery Summits - YM
- ❑ Events – Haluk Demirkan (HD):
- ❑ Knowledge Co-creation (Publications) – HD
- ❑ SIGs, Chapters, Ambassadors update – YM
- ❑ Other Volunteers Recognitions - YM
- ❑ Operations - YM
- ❑ Open Discussion: Ask of the Board

Sunil gave a quick update at the end about the Tech Radar project, and mentioned that 2 out of 3 of the volunteers have opted out. More details and alternative approaches to be discussed in a future Exec Committee call.

Conrad Tucker (Professor, Penn State) indicated that there is an event coming up at Penn State that he would like to have the ISSIP community invited.

Tarun Sainani asked whether there were any mobile or telecom SIG. Yassi responded that the IoT SIG is the closest. Ammar Rayes mentioned that the SIG with a focus on security issues of IoT is of interest to mobile and telecom.

Assessment of the Meeting:

- Meeting started at 12:05 pm PDT.
- Meeting adjourned at 12:45 p.m. PDT.
- Minutes submitted by Executive Director, Yassi Moghaddam, and confirmed by the ISSIP Secretary, Jim Spohrer.